

Knowing what to do in an emergency situation can save time and reduce recovery costs. In all instances make sure you contact a professional restoration company and your insurance company as soon as possible. Any delays can result in additional damage to your property and contents.

What to do... Fire & Smoke Damage

- Do not walk on damaged carpet or sit on upholstered furniture unless absolutely necessary.
- Change the furnace filter if the blower is operating.
- Do not attempt to wipe or wash walls or other absorbent or porous surfaces.
- Do not consume any food items exposed to smoke or excessive heat.
- Open windows for ventilation.
- Do not use any electronics or appliances until they have been cleaned and/or checked.

What to do... Water Damage

- If you can't stop the flow of water, contact a plumber immediately.
- If possible, keep the indoor temperature below 70 degrees. This helps prevent microbial growth.
- Place foil or plastic below furniture legs to prevent rust or furniture stains on flooring.
- Turn off the electricity to any affected rooms.
- Place draperies through coat hangers and hang them on the rod to prevent water circles.
- Be extremely careful on wet, slippery floors.
- Remove items from the floor in affected closets.
- Remove breakable items from items that will need to be moved.
- Remove oriental or area rugs off of wet carpet.
- Do not use a household vacuum as this may cause an electrical shock.
- Try not to walk on wet carpeting as this may spread water to unaffected areas.

What to do... Sewage Backflow

- For safety, do not enter the affected area until after decontamination.
- Do not attempt any cleaning for health and safety reasons.
- If you absolutely must handle contaminated materials, wear rubber gloves.
- If possible, leave the premises until after cleanup and decontamination.

What to do... Mold Growth

- Close off the area if possible until a qualified inspection technician arrives.
- Call a restoration company immediately to assist in having the suspected growth evaluated.
- Do not disturb the suspected growth. This may cause spores to become air borne and spread spores to unaffected areas.
- Do not apply direct air movement from fans or your HVAC system to the growth. This also may cause spores to become air borne and contaminate other areas.
- When the extent of contamination has been established your mitigation technicians will develop a scope of work to remediate the affected areas.
- Do not attempt to clean up affected areas without training. This may make the contamination worse and have dangerous health effects.

Reynolds

Restoration Services
Emergency Clean-up
Design and Reconstruction
Fire, Water, Wind Damage

FIRM OVERVIEW

Our certified restoration specialists have more than 50 years of combined experience helping home and business owners get back to normal as soon as possible. Because disasters do not keep regular hours, our staff is available 24-hours a day, 7-days a week to provide quick, efficient, and professional disaster restoration services.

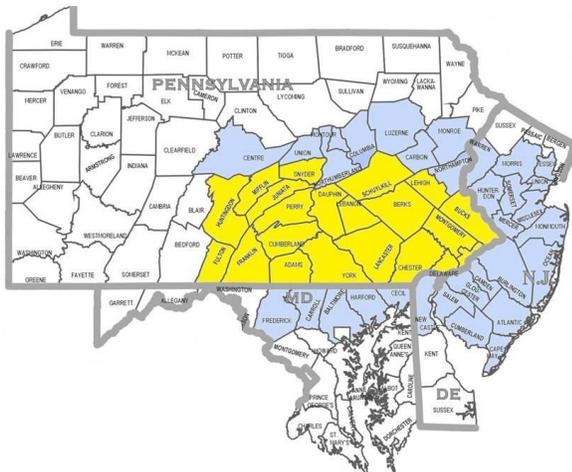
SERVICES OFFERED

Reynolds has the experience, the manpower, and the state-of-the-art equipment needed to get you back on your feet and back into your property right away.

Whether you have been the victim of a fire, flood, or windstorm, Reynolds provides prompt clean-up and removal of debris. Then we work with you and your insurance carrier to provide timely estimates for repair and restoration. Our construction team gets to work immediately, and provides an on-site superintendent to assure you that everything is done right the first time.

Reynolds offers the following services

- Emergency services to secure and board-up property
- Clean-up and removal of debris
- Ability to extract water and clean and remove smoke from structures and furnishings
- Secure storage and cleaning of property contents
- Design and reconstruction of structures
- Coordination and installation of new interior wall finishes and floor coverings



- = Regular Coverage Area
- = Extended Coverage Area (Large loss)



COMMERCIAL BEFORE



COMMERCIAL AFTER



RESIDENTIAL BEFORE



RESIDENTIAL AFTER

24-Hour Emergency Phone: (888) 277-8280

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